

Rajan Shahani

From: Chanchal Chatterjee [c.chatterjee@paharpur.com]
Sent: Friday, May 15, 2009 4:02 PM
To: maneeshs@godrej.com
Cc: pratapvd@godrej.com; smartcare@godrej.com
Subject: WORD OF APPRIECIATION

In today's competetive market scenario it is niether the product nor the price or the service that rules the market, all are constantly changing as required by the customer, the only factor which dominates permanently for the intelligent customer is the BRAND IMAGE & resides in the memory for a full lifetime & one such household brand is GODREJ. It was this faith that forced me to approach you finally to resolve my agony & as expected GODREJ has lived-up to my expectation 200%.

I whole-heartedly compliment your service team, Mr HARSHAL et.al.

It is not the money's worth i got, it is the faith in GODREJ brand i could get & this shall continue
MY BEST WISHES TO GODREJ & THE COMPETENT TEAM.

Regards

ANJANA CHATTERJEE

