

From: Amit gupta [mailto:amit.gupta123321@gmail.com]
Sent: Friday, February 08, 2013 1:20 PM
To: smartcare@godrej.com
Subject: Excellent service process & approach

Dear Sir,

I am using Godrej semi-automatic m/c from last 1.5 years & i am happy to see the service level in small city like Etah in Uttar Pradesh . few days back my m/c stopped working then i booked a call on your toll free no. & they given me call no.- 874608. My call was resolved on same day . it is very good to see that A company like Godrej has opened service center in small small city. they have attended my call within 2 hrs & resolved same day.

I wish you all the best for future !!!

With best regards
Amit Gupta
Etah