

----- Original Message -----

Subject: Mr. Kumaran, Pimpri, Pune - Godrej Pentacol GFP 430

**Resent-
Date:** Wed, 19 May 2010 20:32:09 +0530

**Resent-
From:** <vijayan.kumaran@jwt.com>

Date: Wed, 19 May 2010 08:00:45 -0700

From: Kumaran, Vijayan <vijayan.kumaran@jwt.com>

To: rajan <rajan@godrej.com>, "Shashi, Mallika (mallikashashi@gmail.com)" <mallikashashi@gmail.com>

CC: pba@godrej.com <pba@godrej.com>, manusha@godrej.com <manusha@godrej.com>, mvinay@godrej.com <mvinay@godrej.com>, Souvik <souvikg@godrej.com>, puntmpt@godrej.com <puntmpt@godrej.com>

References<OFDFA05DD3.085DF5FA-ON43257721.0021F6C6-43257721.00277619@jwt.com> <4BEA5D9F.3010603@godrej.com> <5B2B8E7B79FD414F9E1BCCBA80F53A34FE86AD249C@VA3DIAXVS111.RED001.local>

Hi Rajan,

I sincerely want to thank you and your team for your speedy response to resolve the matter. My mom had called me today and was so happy that the refrigerator has been fixed.

By attending to our grievance you all have send a message across that "GODREJ is still a household name, a end consumer can rely on when it comes to the Quality and Service".

Recently here in Bahrain we had purchased a Godrej split AC for my kid's bedroom though we had a basket of choice from the international brand with competitive pricing. My trust on Godrej will never fade.

On a final note thanks once again to your entire team and to know that Godrej has a very good team on board with a very positive attitude.

Keep it up!

Regards,

Vijayan Kumaran

Manager - Marketing Services & Production

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