

CUSTOMER COPY

PART A

MODEL NO.
UNIT SR. NO.

DATE OF PURCHASE

CUSTOMER'S NAME & ADDRESS

TEL: _____

DEALER'S NAME & ADDRESS

TEL: _____

Customer's Signature

Dealer's Signature

**This card is valid only if it is filled in and stamped
by our authorised dealer on the date of purchase**

This card is valid only if it is filled in and stamped by our authorised dealer on the date of purchase. Warranty voids if:

1. The warranty card is not completed properly at the time of purchase.
2. The completed warranty card is not presented to the authorised personnel at the time of service of the product.
3. The DVD player is not operated according to instructions given in the 'User Guide'.
4. Defects are caused by improper or reckless use, which shall be determined by the company personnel.
5. Any repair work carried out by persons other than authorised company personnel.
6. Defects caused beyond control like abnormal voltage, acts of god or while in transit to service centre or purchaser's residence.
7. The warranty is not valid in case the serial number is deleted, defected or altered.
8. Damage to the DVD player or any parts due to transportation or shifting is not covered by the warranty.
9. The warranty automatically expires after 6 months of original date of purchase, even if the DVD player may not be in use for any time for whatever reasons during the warranty period.

COMPANY COPY

PART B

MODEL NO.
UNIT SR. NO.

DATE OF PURCHASE

CUSTOMER'S NAME & ADDRESS

TEL: _____

DEALER'S NAME & ADDRESS

TEL: _____

Customer's Signature

Dealer's Signature

**This card is valid only if it is filled in and stamped
by our authorised dealer on the date of purchase**

DVD PLAYER WARRANTY

The Godrej DVD player comes with 6 months warranty (except for plastic parts, glass components and decorative strips, knobs etc.) against defective material or workmanship on all components of the DVD player. Godrej & Boyce Mfg. Co. Ltd. - Appliance Division undertakes repairs, free of charge during the warranty period.

INSTRUCTIONS FOR THE CUSTOMER

1. This warranty card has 2 parts. Kindly ensure that the dealer fills all parts correctly.
2. Part A is the customer's copy, it should be retained by you for record.
3. Part B must be torn and mailed to Godrej & Boyce Service Centre or please tell the dealer to keep Part B for collection.
4. In the event of a defect developing in the product, contact the authorised Godrej & Boyce Service Centre with whom you have registered, for obtaining warranty service and inform the defect, Model No. & Sr. No.

TERMS AND CONDITIONS

1. Repairs and replacement will be carried out either by the dealer from whom the set has been purchased or through the authorised service centre with whom the set has been registered.
2. For Units installed beyond the municipal limits of the jurisdiction of the authorised service centre all expenses incurred in collecting the units or parts thereof from the company's authorised service centre, as well as expenses incurred with depositing of service personnel/technicians towards conveyance and other incidents will be borne by the customer.
3. The concerned authorised service centre will advise the customer whether to effect the repair at site or at the service centre.
4. While the company will make every effort to carry out the repairs at the earliest, it however is made expressly clear that the company is under no obligation to do so in a specified period of time.
5. The company or it's authorised service centre/service dealer reserves the right to retain any parts, components replaced at it's discretion.
6. Warranty does not cover accessories to the equipment supplied by the dealer.
7. **While Company would take all necessary steps to repair the Appliance supplied under the warranty and keep sufficient stock of the spare parts of the Appliance with them, however, in certain cases, at the sole discretion of the Company, the Company may due to non-availability of spare parts of the Appliance, resulting into the Appliance not being repaired by the Company, offer a replacement scheme to the purchasers of such Appliance which cannot be repaired due to non-availability of spare parts of the Appliance, purchased under the warranty, the Company would offer a replacement of the Appliance. The table which gives the details of the replacement offer is subject to change from year to year and shall also be applicable on the MRP of the product to be purchased as a replacement.**
[To check the table , click here](#)

Godrej & Boyce Mfg. Co. Ltd. - Appliance Division

Godrej

Postage
will be paid
by addressee

BUSINESS REPLY CARD

B. R. PERMIT No. MH-BYN-363

Chakala, MIDC P.O., Mumbai 400 093.

No postage
stamp
necessary if
posted in
India

KANKEI RELATIONSHIP MARKETING SERVICES PVT. LTD.

B 301, DIPTI CLASSIC, 32/34 SUREN ROAD,
ANDHERI (E), MUMBAI 400 093.